



CRITICAL SEWER LATERAL WORK NOTICE

Dear Homeowner / Resident:

Project # Town of Fort Erie ISE-26T-CSII24/WWTR25 Lateral Lining Project

Liqui-Force Services is under contract with your municipality to rehabilitate your sanitary sewer lateral.

During the required rehabilitation process (*Installation and curing*) your sewer connection will be **OUT OF SERVICE** for approximately 4 hours.

***** Please Do Not Use Your Water During These 4 hours. *****

A Liqui-Force team member will knock on your door **30 minutes** prior to the installation of the liner to inform you that the **4 HOUR OUT OF SERVICE** time is commencing.

The work is scheduled for completion

Week of XXXXX 24th to XXXXX 28th, 2026

**** Prior to the work commencing, we request each resident pour 1 gallon of water into every sink, floor drain, laundry tub, bathtub, and shower drain in your home to fill any potentially dried-out traps which may allow odours from the sewer and our lining process to enter your home See Notice Details for more information ****

Please contact the identified below with any questions or concerns.

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LiquiForce Services
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***** Please Review this Entire Notice for Critical Information and Requested Preparation Requests *****

DO NOT USE WATER

TEMPORARY SEWER SERVICE RESTRICTION DURING SEWER REHABILITATION



LiquiForce has been contracted by your municipality to rehabilitate the sanitary sewer lateral that connects your home to the main sewer.

To complete this work, your sewer service will be **OUT OF SERVICE** for approximately 4 hours during the repair process.

Do not use water or it will back up sewage into your home.



EVEN A SMALL AMOUNT OF WATER CAN:

- ! Cause sewage backup into your home
- ! Prevent proper liner installation
- ! Damage the liner during curing
- ! Require additional construction or excavation

DO NOT USE



Flush
Toilets



Use
Sinks



Use Showers
or Bathtubs



Run Washing
Machines



Run
Dishwashers



Use Any Plumbing Fixture
Connected to the
Sanitary Sewer



Please ensure all household members and visitors avoid using any plumbing fixtures during the restriction period.

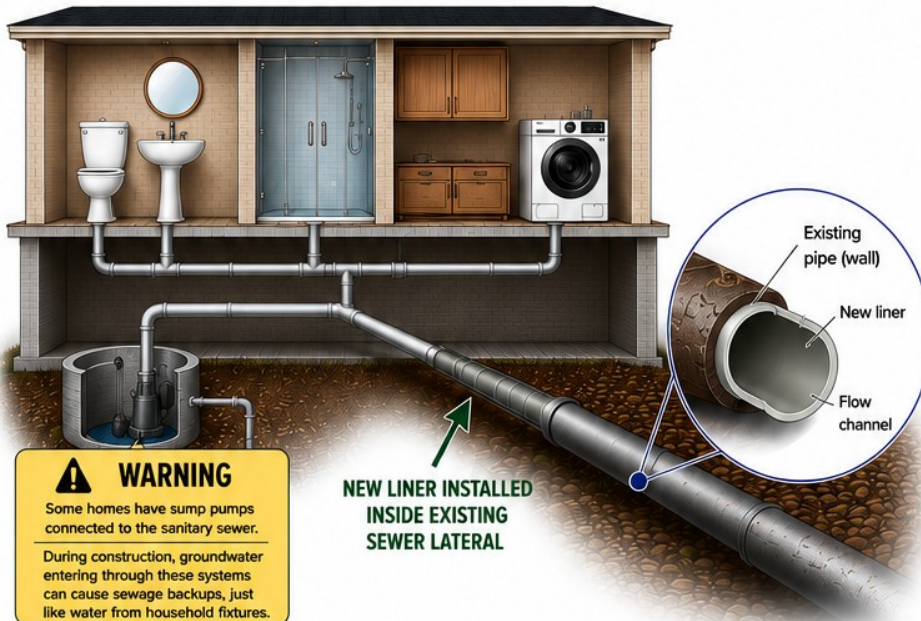


PLEASE NOTIFY THE PROJECT TEAM

Prior to the day of lining, please contact the project team if you suspect any of the following may be connected to the sanitary sewer:

- ✓ Sump pumps
- ✓ Other automatic water discharge equipment

Providing advance notice allows the project team to evaluate potential impacts and discuss temporary mitigation measures before installation begins.



1

LINER INSTALLED

A resin liner is installed inside the existing lateral.



2

WATER ENTERS SERVICE

Water from your home or hidden sources enters the lateral.



3

BACKUP RISK CREATED

The liner restricts flow during curing, causing wastewater to back up toward your home.



During installation and curing, wastewater cannot pass normally through the service connection.



Your cooperation is essential to the safe and successful completion of this critical work.

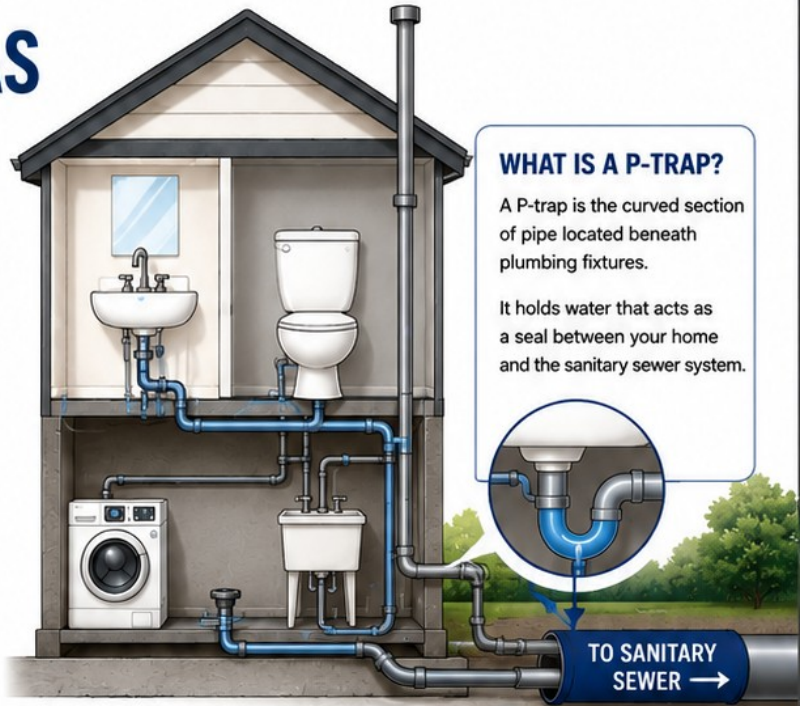


PREVENT SEWER GAS & ODOUR ISSUES DURING CONSTRUCTION

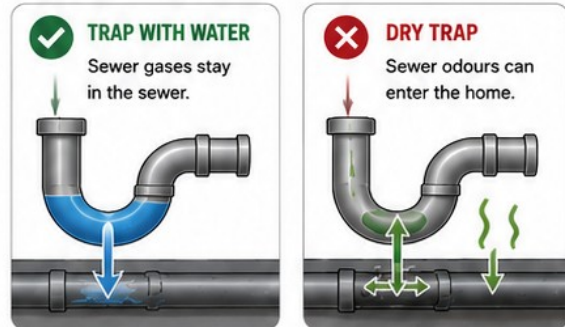
During sewer rehabilitation work, temporary odours may occasionally be noticed inside your home.

These odours are typically caused when water within a plumbing trap (P-trap) evaporates, splashes out, or is displaced, allowing sewer gases to enter the home.

The issue is usually temporary and can be resolved quickly.



WATER SEAL VS. DRY TRAP



FIXTURES MOST COMMONLY AFFECTED



HOW TO PREVENT ODOURS



Maintaining water in your traps creates a seal that blocks sewer gases from entering your home.

IF YOU NOTICE AN ODOUR



In most cases, the odour will disappear immediately. If odours persist, contact the project team.



QUESTIONS?

Contact the project team.

Your cooperation helps ensure the work is completed safely, efficiently, and successfully.

